








**ITB 16-013B – Paper and Plastic Items for Cafeterias
Survey Results**

Question 1 (Multiple select)			
150 of 151 respondents answered this question.			
How would you rate the quality of the current paper and plastic items in the Central Warehouse?			
		Number of Respondents	Percent
Excellent		15	10.00%
Very Good		57	38.00%
Good		69	46.00%
Fair		7	4.67%
Poor		2	1.33%

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Question 2 (Yes-no)			
150 of 151 respondents answered this question.			
Would you recommend any changes to the current items?			
		Number of Respondents	Percent
Yes		32	21.33%
No		118	78.67%
Total		150	100.00%

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Question 3 (Free response)		
32 of 151 respondents answered this question.		
If you answered yes to question 2, please explain.		
	Number of Respondents	Percent
5 comp trays stick together.	1	3.12%
Better Product	1	3.12%
Better quality	1	3.12%
Better Quality Is Needed	1	3.12%
Forks, sporks and packs, knives poor quality. They bend and break while being used. Also the fork packs are packed in a way that they stick together therefore more waste.	1	3.12%
going back to the old wrap container the flat ones.	1	3.12%
I think warehouse does a great job	1	3.12%
I would change the Sporks and Fork Packages. They stick together and kids drop on floor. The 5 Compartment trays are coming in stained and discolored.	1	3.12%
I would like to see a clear square with cap or fold over container for easier stacking and room in the four inch pan and clear for display purposes. example: small salads	1	3.12%
If it is not broke don't fix it !!!	1	3.12%
Lids for all cups, bowls could be better described to fit what cups??? The 1 & 2#. Boats sometimes fall apart when hot food is served out of them....	1	3.12%
Many times the 5 compartment trays had stains that resembles burned marks. Also there were times there was some substance on the trays.	1	3.12%
Maybe in the future a better container for parfaits. The one's we have now, at least in elementary the students seem to drop them, because they are kind of tall. Perhaps a flatter container, that holds same amount.	1	3.12%
Maybe trays that do not stick together....It is hard sometimes for servers to separate them	1	3.12%
Oblong salad trays for elementary students-it's hard to close with all the items that's required in them.	1	3.12%
paper towels and toilet paper are horrible. the one we had last year were way better.	1	3.12%
plastic food storage bags are thin and rip easily	1	3.12%
plastic forks, knives, spoons, sporks are not sturdy enough.	1	3.12%
Recommend checking trays when on serving line, have found some 5-comp. trays are dirty or have holes where some of the food is supposed to go.	1	3.12%
Small freezer bag 12X18 rip easily.	1	3.12%
spork packets stick together causing alot of droppage and waste	1	3.12%
Sturdier plastic cutlery.	1	3.12%
test	1	3.12%
The 3# boats needs to be stronger	1	3.12%
The small freezer bags, they rip way to easy. We have to double bag sometimes.	1	3.12%
the small plastic bags for food storage are thin and rip easily. even when you try to pull them off the roll	1	3.12%
THE SOMATS ARE HAVING DIFFICULTY WITH THE PLASTIC CONTAINERS FOR SALAD,YOGURT, HUMMUS ECT...	1	3.12%
The utensils are not very sturdy, especially the adults. They bend when you try to cut something.	1	3.12%
Trays (5 compartment) look dirty	1	3.12%
trays 5 compartment with some colors.	1	3.12%
Trays that do not stick together. Very hard to get apart and slows down the serving process.	1	3.12%
We need to have thicker utensils that hold up better. Also the food trays are too institutionalized.	1	3.12%
Total	32	100.00%